



TRAVEL INFORMATION

PARKING & SHUTTLE BUSES

There is **NO** vehicle access to The Enchanted Forest. Your ticket includes a designated return shuttle bus from: The Fishers Hotel at 75–79 Atholl Road, Pitlochry PH16 5BN.

ARRIVALS POINT

We recommend you arrive at The Fishers Hotel no earlier than the scheduled check-in time shown on your tickets. Your check-in time is not transferable.

HOW TO ENJOY YOUR VISIT

You are free to stay as long as you like to enjoy the show. A full circuit (1.8km) of the forest should take you around 45-60 minutes walking at a leisurely pace.

THE RETURN JOURNEY

Buses return to The Fishers Hotel continuously throughout the night. The last bus will leave between 10.30pm and 11 pm, depending on visitor numbers remaining on site.

REGISTERED DISABLED

If our shuttle bus service does not meet your access needs then you should book a disabled parking space at Faskally Wood. If you do not have a Disabled Parking Space ticket you can call 0800 978 8761 to order one. On arrival, you will be greeted by a steward who will check your tickets, provide you with a safety briefing and assist you with access to the event. There are a very limited number of disabled parking spaces in the forest each night. Check our website FAQs for full details.

CANCELLATION POLICY

In the event of cancellation, an announcement will be posted on our website from 12 noon on the day of cancellation. All tickets are non-refundable and non-transferable except when cancellation is due to extreme weather conditions in Pitlochry only. Weather conditions in other places are not taken into consideration. An alternative date will be offered or your money refunded. If you are concerned if the show will proceed or not please check the website.

The Enchanted Forest Community Trust is registered charity, number SC045237

enchantedforest.org.uk

